



Town of Lacombe

Residential Sewer Service Replacement Policy

Policy #: 42/210.01 (09)

Date: 11 May 2009

Res. # 09-126

Purpose:

The purpose of this policy is to determine when a residential wastewater service line requires replacement due to root intrusion or collapse of a sanitary line between the house and the sewer main on private or public property. A video inspection of the line determines if the obstruction is roots, grease, structural, misalignment or slope. This policy discusses the replacement of the line due to root intrusion and collapse of the sanitary line. This service is restricted by budget, so the homeowner is responsible to notify the Town of Lacombe to arrange for replacement.

Procedure:

1. The homeowner submits a video of the service line to The Town of Lacombe Utilities Department for review, along with their concerns and contact information.
2. The Utilities department views the video to determine what condition the sanitary line is in. The Residents or Town of Lacombe charges for wastewater blockages would fall into these following categories:
 - a) Grease blockage – Homeowner is responsible for clearing their service line from the house to the sewer main.
 - b) Root blockage – The homeowner does have two (2) options given to them when root intrusion is the cause, they are as follows:
 - Option 1 - Homeowner is responsible for the removal of the roots in the sanitary service line from the house to the sewer main.
 - Option 2 – If the homeowner is willing to replace their portion of line (from the house to property line), then the Town will replace the sanitary service line from property to the sewer main.
 - c) Structural (break, misalignment, slope) – Homeowner is responsible if any of these conditions in the sanitary service line are between the house and the property line. The Town of Lacombe is responsible if any of these conditions are between the property line and the sewer main.
3. The Utilities Department and the homeowner discuss the results of the video.
4. If root intrusion is found to be the problem, the homeowner may then ignore the problem, pay for root cutting, camera service line and root cut or replaces the service line.
5. If the homeowner chooses to replace their line, they must notify the Utilities department so that they can be scheduled in to one (1) of six (6) time slots for replacement; this is due to budget constrictions and is reviewed yearly.

Mayor

DATE: May 11, 2009

Chief Administrative Officer

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