

To: Chris Ross;
Cc: Council
From: Jordan Thompson, Director of Operations and Planning
Date: July 15, 2019

Reference: 11/154/2019-186

RE: Recycling Depot Concerns

Thank you for your query regarding the Wolf Creek Recycle Depot (the Depot). Waste Management (WM) provides various services to private customers in the City and surrounding area including garbage collection, and recycling collection.

We have been advised by WM that a truck operating in the area will, from time to time, temporarily unload a garbage bin at the Depot then run the recycling bins back and forth to their recycling facility in Red Deer. After emptying the four (4) recycle bins from the Depot they will then load the garbage bin and empty its contents at the Prentiss Transfer Station. The practice of WM temporarily storing a garbage bin at the recycle depot can certainly be a source of confusion and frustration for users of the Depot. Customers both see a bin full of actual garbage on the site AND they see a bin from the Depot being hauled to the transfer station.

WM has been clear with Administration that they are committed to improving public confidence in the recycling industry through education. To alleviate the source of justified confusion at the Depot they have agreed to discontinue this practice moving forward.

Additionally, WM has agreed to attend the next 3 outdoor markets to give the public an opportunity to comment on, and ask questions about, the recycling industry. Waste Management will attend the Farmer's Market on July 19th, Downtown Community Market on July 24th, and Farmer's Market on July 26th. This will also be shared via the City's social media channels. Starting this week.

Please let me know if you have any further questions about this item.

Sincerely,



Jordan Thompson, CET PMP
Director of Operations and Planning