

To: **FOIP Act section 17(1)**
Cc: Council
From: Matthew Goudy, CAO
Date: April 8, 2019

Reference: 11/154/2019-152

RE: Slippery Floor Tiles in Pool Change Rooms

Thank you for your written concern regarding slippery floor tiles in the Kinsmen Aquatic Centre (KAC) change rooms, which we received on March 27, 2019. In addition, we received a query on the matter from a City Councillor as well as hearing the concern in conversations with pool patrons. This letter is intended to respond to all concerned parties.

Records indicate that over the past five years there have been seven reported slip and fall incidents with injury at the KAC, an average of 1.5 per year. Pools are facilities with higher slip and fall incident rates caused in part by wet tile floors. KAC staff use five methods to help prevent slips, including:

- Posting caution signs in every change room
- Encouraging patrons to wear non-slip footwear
- Placing mats to elevate patrons off the most inundated floor areas
- Checking change-room conditions to squeegee pooled water at a reasonable frequency
- Applying anti-slip treatment to the floor once per year and measuring friction (traction) before and after treatment

In particular, the anti-slip tile treatment first applied in September, 2018 improved the traction rating of wet KAC change-room floor tiles into the “safe” range (from the prior “caution” range rating) measured with the American National Standards Institute specifications for wet ceramic tile.

However, a March 2019 slip and fall incident prompted the City to further engage a risk assessment in partnership with the Alberta Urban Municipalities Association insurance adjusters, who will help us determine whether the KAC slip and fall risk is reasonably low, or unacceptably high considering all factors. We hope to complete the assessment before the end of April and bring any recommendations forward for action as soon as possible thereafter.

Thank you again for expressing your concerns so that I could provide you and others with this information.

Sincerely,

FOIP Act section 17(1)

Matthew Goudy, P.Eng
Chief Administrative Officer